



# GTech Learn

*"Our focus is your Success"*



## Self-Paced Course

# 81059-SP: Customization and Configuration in Microsoft Dynamics 365

<b>Duration:</b> 11 Hours	<b>Level:</b> Intermediate	<b>Role:</b>
<b>Certification:</b> Not-Available	<b>Register:</b> <a href="#">Click Here</a>	<b>Instructor-Led:</b> <a href="#">Click Here</a>

### What's included?

- ✓ Learn from Microsoft Certified Trainer (MCT's)
- ✓ Lifetime Access over Videos
- ✓ Exam Preps / Practice Tests
- ✓ Achievement Badges from Microsoft
- ✓ Completion Certificate
- ✓ Discounted Exam Vouchers

### What do you get?

- ✓ Full HD Recorded Videos
- ✓ Lab Guides
- ✓ Embedded Quizzes
- ✓ Official Courseware from MS Learn
- ✓ Access From Anywhere
- ✓ Completion Certificate



Business Applications

Training Services

Email: [info@gtechlearn.com](mailto:info@gtechlearn.com)

## Overview

This course provides students with the tools to customize Dynamics 365 implementation for Sales and Service. The focus is on the using and understanding how the platform tools that are provided can be leveraged to create custom objects, modify the user interface, automate tasks, and other specific customizations. This course helps prepare you for assessment Customization and Configuration in Microsoft Dynamics 365 for Sales and Customer Service.

## Audience Profile

A Dynamics

## Contents

Module 01: Introduction to Customizing Microsoft Dynamics 365

Module 02: Building a Security Model in Microsoft Dynamics 365

Module 03: Customizing Entities

Module 04: Customizing Fields

Module 05: Managing Relationships

Module 06: Customizing Forms

Module 07: Configuring Business Rules

Module 08: Customizing Views

Module 09: Customizing Charts and Dashboards

Module 10: Additional Security Options

Module 11: Business Process Flows

## About GTech Learn

Established in 2011 in the USA, GTech Learn is one of the leading IT training organizations in North America & South East Asia. Driven by its unique USPs, GTech Learn is spurring competition, meeting the unmet needs of customers, assisting in skills upgrade, and supplementing talent pools with its presence in the USA, Canada, Singapore and India. This is consistent with our vision to help our Learners with skills upgrade for enhanced career opportunities.

As a Microsoft Learning Partner, we offer a broad range of learning solutions across the full Microsoft technology stack that can be customized.

Since 2011, GTech Learn has been developing custom-fit learning solutions that involve creating and delivering maximum results.

We have successfully helped all types of businesses, government entities, and individuals. For this reason, GTech has chosen by Microsoft to deliver comprehensive learning programs around the globe.

With flexible learning options, state-of-the-art delivery methods, numerous language preferences, experienced instructors, and complete dedication to our students, GTech Learn has the capabilities to help students develop their Microsoft skill sets and achieve increasingly high standards of

productivity while organizations of all sizes realize the full potential of their technology investments.

## Our Accreditations with Microsoft



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Infrastructure  
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